**Community Care Report for AGM May 2019**

Over this year, CC has supported its members in need through volunteers.

There are 40 volunteers in total with around 15 being regularly active.

* 18 members received general care in befriending, meals, shopping, medical appointments, lifts and check-in calls.
* 12 members received bereavement support through counselled calls.
* 16 individuals or families received financial support through Pesach parcels, 40 received RH honey cakes.
* 80 of the elderly group received targeted call support over Yom Tovim.

Of the 18 members receiving support, the majority (14) of these are receiving ongoing support, 2 members passed away and 2 are no longer in need.

* 7 members are currently receiving regular befriending. All befriending requests have been met.
* 4 meal rotas have been set up during times of illness
* Longer-term meal support has been set up for an elderly couple.
* 4 people are supported with hospital appointments and visits.
* 4 elderly ladies have a lift service to ToTH meetings and it has been arranged for 3 not to pay for the social events.

**Jewish Care Referrals -**

2 members have been referred to Jewish Care. Another 2 possible referrals may be made shortly.

**Referral to CC:**

The majority are from direct requests from the individuals needing support, requests from the Rabbi, contact made to CC from friends of the individuals with their consent, picking up on support needed through Yom Tov calls and referrals from the Shul office.

**A couple of highlights -**

A single elderly member was significantly helped in the last month of her life with continuous support and care shown by the Rabbi and volunteers through home and hospital visits, meals and frequent phone calls. She felt very cared for by the community.

An elderly couple, both in their 90s, found themselves physically unable to manage with their meal provisions. Volunteers supported them in initially dropping off meals from the Shul freezer, with shopping and CC helped them set up long term support with Jewish Care meals. Their day to day is much easier now, they are well fed and organised. They were overwhelmed by the kindness shown by the Shul.

**Positives in this year:**

* Both an increase in direct requests to CC and in the number of requests, with a successful delivery of support.
* Extension of support over Yom Tov to those in financial need across age bands, for the first time including young couples.
* Increased external linkage with other Shuls and their practices and Charities leading to new potential offerings for our members (Mental Health initiatives for all, elder abuse protection, IT support for elders).
* Chesed to 4 non-members and as a result, gaining a couple to join MHS